

By booking a session at RaggStar Records, you agree to all of the following studio policies:

1. Deposit Requirement

Policy: A 50% non-refundable deposit is required to secure any session booking.

Reason: Ensures commitment from the client and protects against last-minute cancellations.

2. Refund Policy

Policy: Deposits are non-refundable. Full payments can be refunded if cancellation is made at least 48 hours before the session.

Reason: Balances flexibility for clients with business protection.

3. Late/No-Show Policy

Policy: Clients arriving more than 30 minutes late will be charged a late fee of \$20. No-shows or cancellations within 24 hours of the session will not have their deposit refunded

Reason: Encourages punctuality and compensates for lost time slots.

4. Payment and Blacklist Policy

Policy: Full payment is required at the end of the session. Clients who fail to pay will be blacklisted and will not be allowed to book future sessions until the balance is settled.

Reason: Ensures timely payment and maintains professional integrity.

5. Recording Rate

Policy: The standard recording rate is \$80 per hour. Bulk discounts are available for bookings of 5 hours or more.

Reason: Provides clear pricing structure and incentivizes longer bookings.

6. Parking Instructions

Policy: Clients can park in the designated studio parking area. Any vehicles parked outside this area may be towed at the owner's expense.

We are located directly across the street from IKEA inside of The Flats at Atlantic Station building. Our address is 450 16th St. NW Atlanta, GA 30363. If Ikea is on your right-hand side. You will turn left into The Flats. If Ikea is on your left-hand side. You will turn right into The Flats. There will be a sign that says "The Flats Parking This Way". Make a left into the opening and turn left into the garage. Please park in a Visitor Parking Spot. DO NOT PARK IN THE "30 MINUTE PARKING". YOU WILL BE BOOTED BY THE MANAGEMENT. If there are no spots available, the studio manager will print you a parking pass and direct you to the 5th floor of the parking garage where guests can park safely and securely.

Reason: Ensures smooth parking operations and avoids conflicts with neighboring businesses.

7. Grace Period

Policy: Sessions are booked in hourly increments. Any time exceeding the grace period of 15 minutes after your session time ends will be charged for an additional hour

Reason: Clarifies session structure and compensates for overtime.

8. Client Preparedness

Policy: We recommend all clients arrive prepared for their session. This includes having all necessary materials (lyrics, beats, etc.) ready. Unpreparedness may result in reduced session efficiency.

Reason: Maximizes session productivity and ensures clients get the most value from their time.

9. Equipment and Studio Care

Policy: Clients are responsible for any damage caused to studio equipment. A fee will be charged for any repairs or replacements.

Reason: Protects studio assets and ensures a professional working environment.

10. Confidentiality

Policy: All sessions are completely confidential. The studio will not disclose or share any content without the client's consent.

Reason: Protects the client's intellectual property and privacy.

11. Health and Safety Protocols

Policy: Don't show up if you're sick. Please.

Reason: Ensures a safe working environment for all parties.

12. Rescheduling Policy

Policy: Clients can reschedule their session up to 24 hours in advance without penalty. Multiple reschedules may incur additional fees.

Reason: Provides flexibility while discouraging frequent changes.

13. Media Usage Rights

Policy: The studio reserves the right to use session footage or photos for promotional purposes unless otherwise agreed upon.

Reason: Allows the studio to showcase its work while respecting client agreements.

14. Emergency Cancellations

Policy: In the event of an emergency (e.g., severe weather, personal emergencies), sessions can be canceled or rescheduled without penalty. Proof of the emergency may be required.

Reason: Provides flexibility and fairness in genuinely unavoidable situations.

15. Disruptive Behavior

Policy: Any disruptive behavior, including substance abuse, will not be tolerated. Clients exhibiting such behavior will be asked to leave immediately, and the session will be terminated without a refund.

Reason: Ensures a safe and professional environment for all clients and staff.

16. Session Observation

Policy: Clients may bring up to 4 additional guests to observe their session. Additional guests must be pre-approved by the studio. All guests must adhere to studio policies.

Reason: Manages studio occupancy and maintains a controlled environment.

17. Equipment Malfunction

Policy: If a session is disrupted due to equipment malfunction, the studio will reschedule the affected portion of the session at no additional cost.

Reason: Provides assurance of service quality and fairness in unexpected technical issues.

18. Personal Belongings

Policy: The studio is not responsible for any personal belongings left behind. Clients are advised to keep track of their items and take them when leaving.

Reason: Reduces liability for lost or stolen items.

19. Session Interruption

Policy: Any session interrupted by unforeseen circumstances (e.g., power outage) will be paused, and the lost time will be rescheduled or refunded.

Reason: Ensures clients receive the full value of their booked time.

20. Pet Policy

Policy: Pets are not allowed in the studio unless they are service animals. Clients must notify the studio in advance if a service animal is required.

Reason: Maintains a clean and allergy-free environment while accommodating necessary exceptions.